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Leading in a diverse and transforming society

Registration No: CK2002/024743/23
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Unit 2 Monte Carlo
Fergusson Close
Bedfordview
2008

Course:

Relating to Fish

Attitude! The most powerful component of Organisational Performance!

Overview of the course

Module One –The New Deal

What is culture change?

- The story of the apes!
- Going where angels fear to tread
- The changing work context
- Learn from the future (Wolfgang Grulke!)

Module Two-View the movie

- **Fish.**
- ***Watch the movie!***
- ***Live the experience!***

Module Three–Play

Laugh till your face hurts!

- Ride a scooter at work!
- Paint with finger paints
- Watch cartoons
- Read stories.
- Tell Jokes
- You wont believe how you can have fun at work!



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Module Four - Make their day

The business of business is Profit

- Who is the customer?
- You! Your colleagues! Management! Service Providers! The Community!
- Customer repellents
- Enhance the value you add to your company
- Learn about EVA theory
- Know the products, the services, improve the processes and increase market share!

Module Five - Choose your attitude

Attitude is based on four fundamentals:

- Self talk
- Managing thoughts
- Beliefs
- Self concept
- What are they, how do they work? Make them work for you!

Module Six - Be There

- **Be in the moment**
- Trust and Games
- What is mine and what is not
- Determining risk
- Establishing boundaries

Module Seven- Realise your Potential

- **Determine your Balance Sheet of Human Capital**
- What are your Liabilities and your Assets
- Characteristics of personally effective people
- Commit to making the difference

Learning Outcomes

- Understand and learn to cope with changing corporate cultures
- Learn skills for taking responsibility and managing accountability
- Make your working culture more balanced, productive, profitable and pleasant
- *Learn to:*
 - Have fun at work



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- Make your customers' day
- Be present in the moment
- Choose your attitude

National Qualification Forum (NQF) level

Abbot level 4 of Life orientation Unit standards.
Human and Social Science NSB07

Target group and Business application

- This course can be adapted to any level.
- Facilitators will be matched to the audience level and language requirements
- Delegate manuals are in English.

Duration of Course

One to two-day workshop

Facilitator

We have a broad range of qualified facilitators whom we match to the company expectations, profile, level and fit.

Dates

Bookings require a minimum of a one-week notice period